



## **HOW TO USE YOUR CLUBCARD REWARDS TOKENS**

- Use your rewards tokens as full or part payment towards Introductory, Novice, Children's and Intermediate Mountain Bike Courses at Get Mountain Biking.
- Booking in advanced is recommended. Please check availability by visiting [www.getmountainbiking.co.uk](http://www.getmountainbiking.co.uk). All bookings are subject to availability and the terms and conditions found on [www.getmountainbiking.co.uk/terms.php](http://www.getmountainbiking.co.uk/terms.php)
- You can either reserve your place online [www.getmountainbiking.co.uk/booking.php](http://www.getmountainbiking.co.uk/booking.php) and complete the online booking form OR complete the attached booking form (one booking form for each person).
- Please post your tokens and if applicable any additional payment to Get Mountain Biking to the address on the form. We recommended you send your tokens by special delivery as tokens cannot be replaced. You need to return your Booking Form and/or tokens within 7 days to confirm your booking
- If your tokens do not cover the full cost of your booking or/and you require bike hire, please make cheques payable to Get Mountain Biking.
- Please inform Get Mountain Biking if you need to cancel at least 14 days prior to your booking. Cancellations after this time will be charge full price.
- Rewards tokens cannot be used to pay for any other activities or services Get Mountain Biking offer.
- Please wear adequate clothing for the weather and activity. Please check with Get Mountain Biking for details.
- All riders for standard Skills courses must be 18 years or over. Children Under 18 years are welcome to attend our children's skills courses.
- Anyone with medical conditions may require a doctor's note before they are allowed to attend the course, if in doubt please contact Get Mountain Biking first. The final decision on course attendance rests with Get Mountain Biking Instructors who reserve the right to refuse anyone onto a course if they feel that this would be detrimental to the person or other riders.

### **THINGS TO REMEMBER**

- "Activity Days" tokens ordered from 26 September will only be redeemable on "Activity Days" product and will not be interchangeable across other categories.
- Tokens ordered prior to this date and marked with a S code will still be accepted.
- Please note that rewards tokens are not transferable and will be issued with the name shown on your Clubcard
- Rewards token(s) can be used as full or part payment.
- You can use more than one rewards token, but **no change will be given if the value of Tokens exceeds the total value to be spent.**
- Rewards token(s) can be topped up with cash or cheque
- Rewards token(s) **cannot** be used in conjunction with any other offer.
- You **cannot** pay with Clubcard vouchers at the venue.
- Rewards token(s) are **valid for 6 months** from date of issue.
- Once your rewards tokens have been exchanged for a booking, your tokens are **non-exchangeable** and **non-refundable.**