



www.beamishwild.co.uk
Tel 01207 233 733

HOW TO USE YOUR CLUBCARD REWARDS TOKENS

- Use your rewards tokens as full or part payment towards Ropes Activity Course at Beamish Wild.
- Booking in advanced in recommended. All bookings are subject to availability and the terms and conditions found on <http://www.beamishwild.co.uk/ropes/terms-conditions.php>.
- Contact Beamish Wild Ropes Activity Course on 01207 233 733 to book your Visit. You will be asked to give a credit/debit card number to secure your booking – no payment will be taken from your card, providing your tokens cover the full cost of your booking.
- Please inform Beamish Wild if you need to cancel at least 48 hours prior to your booking. Cancellations on the day or no shows will be charge full price on your credit/debit card.
- Rewards tokens cannot be used to pay for Family Tickets, Birthday parties, corporate events or team building events.
- Remember to bring your rewards tokens and, if applicable, any payment amount (credit/debit card or cash) outstanding to Beamish Wild on the day of your visit.
- Please wear adequate clothing for the weather and activity. Please check with Beamish Wild for details.
- Certain restrictions apply, such as age, height and weight. Please check with Beamish Wild for details. Children aged 10 – 15 years old require supervision by an 18+ year old participant.
- In extreme weather conditions the centre may have to close. On these occasions Beamish Wild will always attempt to contact you to advise reopening times or alternative arrangements.
- If you wish to visit Beamish Wild Bird of Prey Conservation centre; a £2.00 charge payable by cash only is applicable.

THINGS TO REMEMBER

- "Activity Days" tokens ordered from 26 September will only be redeemable on "Activity Days" product and will not be interchangeable across other categories.
- Tokens ordered prior to this date and marked with a S code will still be accepted
- Please note that rewards tokens are not transferable and will be issued with the name shown on your Clubcard
- Rewards token(s) can be used as full or part payment.
- You can use more than one rewards token, but **no change will be given if the value of Tokens exceeds the total value to be spent.**
- Rewards token(s) can be topped up with cash or cheque
- Rewards token(s) **cannot** be used in conjunction with any other offer.
- You **cannot** pay with Clubcard vouchers at the venue.
- Deal Token(s) are **valid for 6 months** from date of issue.
- Once your rewards tokens have been exchanged for a booking, your tokens are **non-exchangeable** and **non-refundable**.