



HOW TO USE YOUR CLUBCARD REWARDS TOKENS

- Put your rewards tokens towards full or part payment of Lead Rein Ride, Estate Ride or Group Lessons from Bigland Hall Equestrian.
- Take a look at the **www.biglandhall.com** website or call Bigland Hall Equestrian on 015395 30333 for advice of the rides or lessons.
- Rewards tokens can be used to pay for Lead Rein Ride, Estate Ride or Group Lessons only. All other rides and services are excluded.
- Contact Bigland Hall Equestrian on 015395 30333 to book your ride or lessons. A minimum of 48 hours (or longer in summer months) should be allowed from the date of the booking to the date of the ride or lesson.
- Please secure your booking with a debit or credit card at time of booking.
- Remember to bring your rewards tokens and, if applicable, any payment amount outstanding to Bigland Hall on the day of your ride or lesson.
- Please wear adequate clothing, long trousers are essential (not jeans) and suitable clothing for the weather. Sturdy shoes or boots and a hat must be worn but can be provided by Bigland Hall.
- Minimum age and riding abilities will apply to some rides – Please check with Bigland Hall before booking. Refunds will not be given if the rider is not to the standard required for the ride that they have booked.

THINGS TO REMEMBER

- Rewards token(s) can be used as full or part payment.
- Please note that rewards tokens are not transferable and will be issued with the name shown on your Clubcard.
- You can use more than one rewards token, but **no change will be given if the value of Tokens exceeds the total value to be spent.**
- Rewards token(s) can be topped up with cash (debit or credit card payment).
- Rewards token(s) **cannot** be used in conjunction with any other offer.
- You **cannot** pay with Clubcard vouchers.
- Rewards token(s) are **valid for 6 months** from date of issue.
- Once your rewards tokens have been exchanged for a ride or lesson through Bigland Hall Equestrian, this ride or lesson is **non-exchangeable** and **non-refundable**.
- All rides and lessons are subject to availability.
- The range of activities and courses available is subject to change without notice.
- **"Activity Days" tokens ordered from 26 September will only be redeemable on "Activity Days" product and will not be interchangeable across other categories.**
- **Tokens ordered prior to this date and marked with a S code will still be accepted.**