



www.virginballoonflights.co.uk/clubcarddeals.asp

VIRGIN BALLOON FLIGHTS INSPIRATION PACKAGE

HOW TO USE YOUR CLUBCARD REWARDS TOKENS

We hope you enjoy the Clubcard reward that you have chosen. Please note that Experience tokens are not transferable and will be issued with the name shown on your Clubcard.

- Contact Virgin Balloon Flights on **01952 212750** to book your Virgin Balloon Flights Inspiration Package or purchase your gift voucher.
- A minimum of 6-8 weeks should be allowed from time of booking to the date of the flight.
- Please note that rewards tokens cannot be replaced, so we recommend that you send them to **Virgin Balloon Flights, Jesson House, Stafford Court, Telford, Shropshire TF3 3BD by Special Delivery.**
- Rewards tokens must be received by Virgin Balloon Flights within 5 working days of making a booking.
- Passengers must be at least 4' 6" in height. Children aged 7 to 16 must be accompanied by a responsible adult.
- Offer not valid in Northern Ireland for flying, but vouchers may be purchased and used for launch sites in England, Scotland & Wales.
- Virgin Balloon Flights are unable to fly passengers who are pregnant or who have recently undergone major surgery.
- Full Virgin Balloon Flights terms and conditions available on request- call **0871 663 0016** or visit www.virginballoonflights.co.uk/clubcarddeal.asp.

Each Virgin Balloon Flights Inspiration package includes Weather Insurance which entitles the purchaser to a refund in the event that seven flights are cancelled due to the weather, less a £10 administration fee. All Inspiration Package merchandise must be returned in an unused condition at the purchaser's cost. A charge of one third of the merchandise RRP will be payable by credit or debit card on those items not sent back before a refund will be issued. Full terms and conditions available on request at www.virginballoonflights.co.uk/clubcarddeals.asp

THINGS TO REMEMBER

- Rewards tokens cannot be used in conjunction with any other offer.
- You cannot pay with Clubcard vouchers or rewards tokens at the venue.
- Rewards tokens are valid for 6 months from date of issue.
- Once your rewards tokens have been exchanged for an experience or gift voucher through Virgin Balloon flights this experience or voucher is non-exchangeable and non-refundable.